

ANNUAL REPORT 2017



Neighborhood House
OF MILWAUKEE



Neighborhood House OF MILWAUKEE

Neighborhood House Main Facility
2819 W. Richardson Place
Milwaukee, WI 53208

International Learning Center
639 N. 25th St.
Milwaukee, WI 53233

Safe Place at Albert Story School
3815 W. Kilbourn Ave.
Milwaukee, WI 53208

Neighborhood House Nature Center
Dodge County, WI

www.neighborhoodhousemke.org

A COMMUNITY CORNERSTONE FOR OVER 70 YEARS

For over 70 years, Neighborhood House has inspired, connected, and strengthened individuals and families across Milwaukee through comprehensive cradle-to-career programming. In the 2016-2017 year, we continued to make great strides in building up our community by providing high quality early child care, after school programs to children and teens, literacy education and job skills training to refugees, and broadly-based support for area families. We are proud to report strong financial health, increased participant numbers in most of our programs, and a boost in the outcomes and impacts in almost all of our program areas.

We owe our continued success to the support of our community partners. We would like to extend a special thank you to the many friends and organizational partners whose contributions are recognized within these pages.

With your gifts, backed by the dedicated work of Neighborhood House staff and volunteers, we were able to accomplish so much last year. Highlights included:

- Service to nearly 3,500 Milwaukee residents, aged from 6 weeks to 90 years!
- Reaffirming our top YoungStar 5 Rating for our preschool program from the State of Wisconsin, placing us within the top 6% of programs in the region
- Receipt of a \$80,000 grant from the state of Wisconsin to provide abuse prevention for youth and adult women
- Major improvements at our 93-acre Nature Center in Dodge County, including trail upgrades, invasive species removal, and facility improvements
- New growth at the Neighborhood House Garden Park, including new mosaic totem poles created by Neighborhood House kids and SHARP Literacy artist Sally Duback
- Selection of the International Learning Center by the WI Department of Children & Families, Refugee Services Section to produce its annual World Refugee Day Celebration and soccer tournament

Neighborhood House today stands stronger than ever, continuing to honor the legacy of our founders and predecessors in fulfilling our mission - To inspire and connect to strengthen families and our community.

Sincerely,



Terry Young
President, Board of Directors
2016-2017



Jeff Martinka
Executive Director



Jeff Martinka, Executive Director (left) with
Terry Young, 2016-2018 Board President

By the Numbers

In the 2016-2017 year, we served:

84

children in our Early
Childhood Services
program

496

youth in our after school
and teen programs

140

youth through our Safe
Place program at Albert
Story School

556

adult learners through
our Refugee Program at
the International
Learning Center

Nearly
3,500
individuals



OUR MISSION

Neighborhood House is about families.

We know families are the building blocks of our community, and we offer initiatives that support them.

Neighborhood House is about education.

We engage parents in their children's education, and we empower youth to develop plans for their futures.

Neighborhood House is about community ownership.

Our programs show children, youth and adults how to take ownership of their environment and invest in their community.

PROGRAMS AT A GLANCE

Early Childhood Services - *Ages 6 wks to 5 yrs*

Challenging young minds, developing social/emotional skills and school readiness.

School Age Youth Programs - *Ages 6-12*

Boosting academic engagement, building character and life skills.

Teens Programs - *Ages 13-19*

Empowering teens to set goals, engage academically, and become leaders.

Outdoor & Environmental Education and Nature Center - *All ages*

Integrating field experiences with classroom lessons for 1000+ urban kids annually.

International Learning Center - *All ages*

Empowering refugees to be effective and self sufficient parents, workers, and citizens.

Safe Place at Albert Story School - *Grades K4-8*

Providing critical after-school academic support and enrichment to urban children.

Personal Responsibility Education Program (PREP) - *Ages 10-19*

Promoting financial literacy and healthy, positive life choices for teens.



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FROM THE TREASURER

I am pleased to report that Neighborhood House has maintained strong financial health in 2016/2017. We posted a \$209,901 audited surplus for the year ending 6/30/2017. The community center did not need to access its line-of-credit at any point in the year and exited the year in a healthy cash position. In addition, Neighborhood House received another clean audit and is a Gold Level GuideStar agency.

Our fiscal success is grounded in strong community ties and careful resource management. Thank you for your ongoing support. With friends like you, Neighborhood House will remain a cornerstone for families on Milwaukee's near west side for decades to come.

Sincerely,



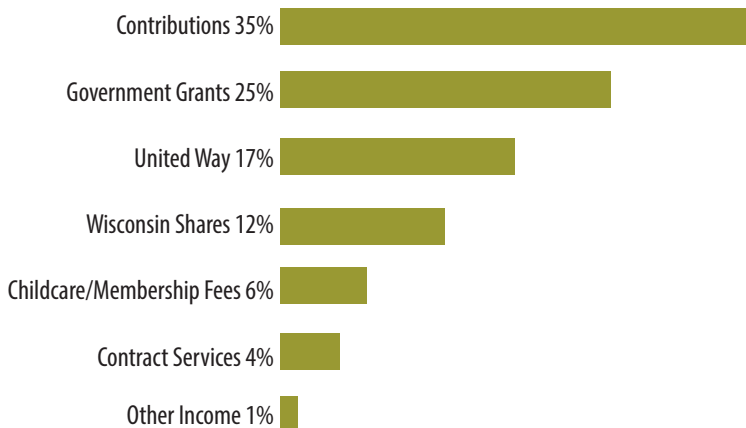
Kevin Rich
2016-2017 Treasurer



Jerri Washington, Neighborhood Finance Director (left) with Treasurer Kevin Rich

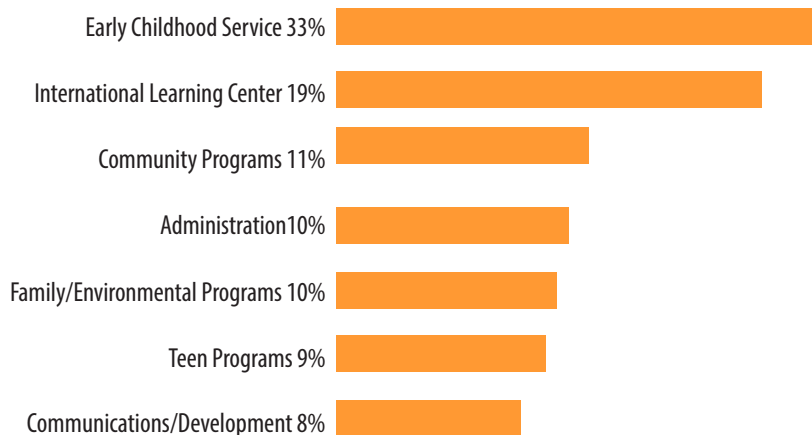
FINANCIAL SNAPSHOT*

Revenues 2016-2017



Total Revenue: **\$2,467,124**

Expenses 2016-2017



Total Expenses: **\$2,257,223**

BALANCE SHEET

as of June 30, 2017

Total Assets	\$2,732,989
Total Liabilities	\$ 318,240
Total Net Assets	\$ 2,414,749
Total Liabilities & Net Assets	\$ 2,732,989
Change in Net Assets	\$209,901



*A full audit report is available upon request. Please contact Claire Van Fossen at 414.933.6161 ext. 127 for a copy.

EARLY CHILDHOOD SERVICES

(ages 6 weeks-5 years)

The goal of the Early Childhood Services (ECS) program is to develop and support high quality, community and family-focused early childhood education through the use of multi-disciplinary activities that enhance early brain development and cognitive skills. Last year, the program served **84** infants and children between the ages of six weeks and five years, about the same number served in 2016-2017.

Our ECS program retained a top YoungStar 5 rating from the State of Wisconsin, keeping us in the top 6% of preschool programs in the Milwaukee area. The program continues to operate under the prestigious Early Headstart Partnership Program, under the coordination of our partners at Next Door. Our Early Headstart program is consistently at capacity, with 12 out of 12 slots filled. This program continues to be a shining star in our preschool program quality at all levels.

Additional program outcomes include:

- **100%** of children displayed improvements in motor skills
- **98%** of children improved their social & emotional skills
- **89%** of children displayed developmental improvement in communication skills



INSPIRE

Faith & Grace

Born 3 1/2 weeks premature, twins Faith and Grace spent the early weeks of their lives in the neonatal intensive care unit. Soon after, they were enrolled in Neighborhood House's Early Head Start programming at just 7 weeks old.

Because they were born prematurely, the girls struggled to develop at the normal rate physically. To help build their large motor skills, teachers in their classroom conducted targeted physical therapy sessions. Now just over 1 year old, Faith and Grace are able to sit up by themselves, and are even crawling without the assistance of their teachers or parents. Once they learned to sit freely on their own, teachers began working with Faith and Grace to improve their fine motor skills. With the support of Neighborhood House staff, they learned to feed themselves with a spoon, and can drink with a cup.

Faith and Grace continue to flourish in the classroom, achieving numerous goals including sleeping on cots, and communicating with teachers and classmates through pointing and shouting. Further, they constantly show affection to those around them by giving hugs and sharing smiles.



CONNECT

Mary

At eight years old, Mary was diagnosed with an autoimmune brain disorder that caused her to act out violently towards others. She could be destructive and dangerous when in fits of rage. Due to the intensity of her illness, she could not be left in traditional childcare settings. Her parents felt helpless.

Upon learning all that Neighborhood House has to offer, Mary's mother Tammy knew this was the place for her daughter. Mary participated in Neighborhood House's Summer Camp, a 10-week program that offers arts, urban gardening, field trips, swimming, and more. Tammy was grateful that for the first time, she was not met with judgement or anger at her daughter's behavior, but instead with a willingness to stick by her daughter's side and support her. Neighborhood House became a safe haven, and a place where Mary felt valued, protected, and accepted.

Now 13, Mary continues to look back on her summer at Neighborhood House as a transformative experience. It instilled hope that there are centers in which teachers will not turn away, but instead, embrace her.



YOUTH PROGRAMS

(ages 6-12 years)

From growing greens to embarking on field trips across Wisconsin, Neighborhood House kids enjoy a rich array of hands-on science, technology, engineering, and arts activities (STEAM) designed to foster curiosity and a love of learning. This year's highlight was the creation of a collection of mosaic totem poles under the guidance of SHARP Literacy-supported Milwaukee artist Sally Duback. The totem poles were revealed to the community during a special unveiling event at the Neighborhood House Garden Park, an urban agriculture and play space just a block from our main site.

After-school and summer programs at Neighborhood House and the Albert Story School served **425** youngsters ages 6-12 in 2016-2017. The one-on-one attention they receive helps them become actively engaged in school and in learning throughout the year, and the results show:

- **100%** of children gained a better understanding of why it is important to do well in school
- **93%** of children reported improvements in completing their homework on time



STRENGTHEN

TEEN PROGRAMS

(ages 13-19 years)

Tyler

"Neighborhood House means a lot to me. It's the only place that I am able to go to that'll accept me for who I am and help me make my goals. Neighborhood House helps me set myself up for my future and to be successful, they've also helped me to be more open towards people, to discover more things about myself and to become a leader and help show people the positive things in life. I have my moments here and there where I'm not a positive person, but afterwards I go back to being a positive leader. And this is also another reason why I come to Neighborhood House and that is to help people find the good in themselves."

From collecting donations for a local food pantry to organizing community events, teaching summer environmental education classes, exploring career options, taking part in health and financial literacy workshops through the Personal Responsibility Education Program (PREP), Neighborhood House teens have plenty of support and opportunity for shaping their own futures.

In 2016-2017, **211** teens participated in our teen program. The primary goal for this program is for teens to engage in positive activities during after-school hours and the summer months that will help them stay in school, engage in healthy behaviors and develop strong future plans. Our positive teen outcomes included:

- **97%** of teens reported improvement on setting goals and plans for the future
- **92%** of teens reported being on track to graduate from high school



INTERNATIONAL LEARNING CENTER

The International Learning Center (ILC) prepares newly-arrived refugees, mainly from Southeast Asia and East Africa, for self-sufficiency and success by conducting English as a Second Language (ESL), citizenship, and financial literacy classes, and by helping participants prepare for and seek employment.

ILC served **556** refugees in 2016-2017. **26** of our learners earned US Citizenship last year, **67** found new employment, and **134** retained prior employment. To offer whole family services, the ILC also provides early childhood education for the children of adult ILC students. In addition, the ILC continued to expand its contract work to provide job training skills to our refugee students during the year, responding in part to major employer layoffs in the area.

Additional International Learning Center outcomes included:

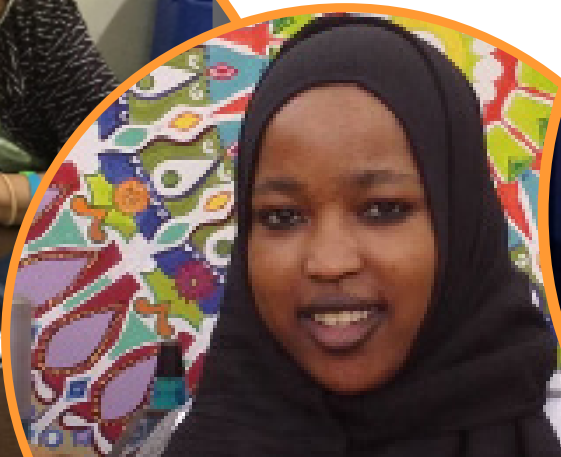
- **116** learners increased one ESL reading and writing level
- **375** learners attended center-sponsored field trips and special sessions with guest speakers

Neighborhood House also continues to host the SEAL (Southeast Asian Literacy) tutoring program for 45-60 youth twice weekly on Tuesdays and Saturdays year round.

INSPIRE

Salim

Salim Hussin and his family came to Milwaukee after fleeing the dangerous conditions and lack of education in their home country of Myanmar. Upon arriving in the United States in 2014, Salim was unable to speak a word of English. After continued hard work and with the support of dedicated staff at our International Learning Center, Salim was not only able to learn to read and write in English, but he also passed the grueling testing process to successfully receive his commercial truck driving license. Below, Salim shows off his new commercial driver's license at the 2017 Neighborhood House Annual Gala.



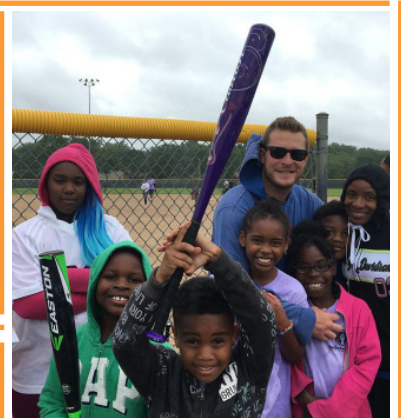
COMMUNITY SERVICES

OUTDOOR & ENVIRONMENTAL EDUCATION

Outdoor and environmental education is woven in to all programming - infants and toddlers, kids, teens, and families have multiple opportunities throughout the year to engage in experiential, science-based learning that helps them develop a sense of stewardship for their environment and responsibility for their community. Neighborhood House's environmental education programming served **902** students in the 2016-2017 year.

FAMILY AND HEALTH PROGRAMS

Neighborhood House provides holiday celebrations, field trips, health-focused information sessions, weekend and environmental learning activities, featuring a parental engagement component that empowers parents to serve as their children's teachers. Additionally, program staff consult with and support parents regularly throughout the year. More than **1000** people participated in monthly family events and community activities in 2016-2017. We are pleased to also report that parents participating in activities and events at Neighborhood House have shared that they are using the skills they learned in our facilities at home with their children.



Many Thanks to our Donors

FISCAL YEAR 2017
July 1 2016 - June 30 2017

Legacy \$50,000 or more

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Gifts of Time and Talent

Over **300 volunteers** provided a boost of time and talent in 2016-2017, donating over **3,000 hours** of support. This includes reading and math tutors at our International Learning Center (about 40 of them in any given class week!), Board of Directors and Committee support, and facility and special project helpers at the Nature Center and main site. United Way-sponsored *Seasons of Caring* volunteers from **Johnson Controls, Rockwell Automation, UW Credit Union, and BMO Harris Bank** also helped with key projects.

Public Sector Supporters 2016-2017

US Department of Health & Human Services

WI Division of Public Health: Affordable Care Act - Personal Responsibility Education Program (PREP)

WI Department of Children & Families: Refugee and Entrant Assistance
Discretionary Grants and State Administered Programs including Road to Work, Older Refugee Program, TAG program

US Department of Agriculture Food and Nutrition Service

WI Department of Public Instruction: Child and Adult Care Food Program

US Department of Housing and Urban Development

City of Milwaukee: Community Development Block Grant (CDBG)

US Department of Justice Office of Juvenile Justice and Delinquency Prevention

Cal Ripkin, Sr. Foundation: Juvenile Mentoring Program

US Department of Education Office of Vocational and Adult Education

Wisconsin Technical College System: Adult Education & Family Literacy Grants

US Department of Education Office of Educational Research and Improvement

Milwaukee Public Schools: MPS Arts & Humanities Grants

US Department of Natural Resources: C.D. Besadny Conservation Grant Program, Natural Resources Foundation of Wisconsin

US Forest Service Urban Connections: Environmental Education Grants

Employ Milwaukee: Food Share Employment & Training Program, ResCare

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Zoological Society of Milwaukee

☞ **Every effort has been made to ensure the accuracy of our donor list for the fiscal year July 1, 2016- June 30, 2017.** If your name has been omitted, misspelled, or incorrectly listed, we apologize. Please contact Claire Van Fossen, Director of Development, (414) 933.6161 ext 127, cvanfossen@neighborhoodhousemke.org.





Teens enjoy the great outdoors at Chippewa National Forest

Exploring the Olbrich Botanical Gardens



Summer Camp dance lesson



Summer of Flight



Birds of Prey from Schlitz Audubon Center pay a visit



Corn husk doll creations



Preschool arts & crafts time



Neighborhood House
OF MILWAUKEE